



Northern Seal & Joint – Terms & Conditions of Service – Page 1 of 4

These terms apply to all works and services provided by Northern Seal & Joint (“NSJ”).

T: 07892 854738

E: northernsealjoint@gmail.com

W: www.northernsj.co.uk

1. Minimum Charges

1.1 **Sealant works:** minimum charge £100.00

1.2 **Pointing and masonry works:** minimum charge £165.00

1.3 Minimum charges cover travel, setup and preparation to ensure professional standards are maintained.

2. Scope of Works, Variations & Additional Works

2.1 – All quotations relate strictly to the works described within the written quote.

2.2 – Unless stated otherwise, works include:

- Removal of failed or loose material
- Surface preparation
- Application of appropriate materials
- Professional finishing
- Standard site clean down
- Light waste removal

2.3 – Quotations do not include:

- Structural repairs
- Hidden defects
- Scaffold unless specified
- Specialist access equipment unless specified
- Heavy waste removal unless specified
- Additional masonry repairs beyond quoted scope

2.4 For the purposes of this contract, "in writing" includes instructions sent via Email, WhatsApp, or SMS, provided they are acknowledged by NSJ.

2.5 Verbal instructions given on-site will not be binding until confirmed in writing by NSJ and may result in an updated quotation.

2.6 Any variation or additional works will be quoted and agreed in writing before proceeding.

3. Quote Validity

3.1 Quotations remain valid for 30 days from issue. After this period, prices may be revised due to material, labour or access cost changes.



4. Deposits & Payment Structure

4.1 Jobs under £500

Payment due on completion.

4.2 Jobs £500 – £1,199

A deposit of up to 30% may be required. Balance due on completion.

4.3 Jobs £1,200 – £3,000

A 30% deposit is required to secure booking. Balance due on completion.

4.4 Jobs over £3,000 or requiring scaffold/specialist access supplied by NSJ

Payment staged as follows:

- 30% deposit
- 20% interim payment
- 50% balance upon completion

4.5 A booking is confirmed once the deposit has cleared. Deposits are used to secure materials, labour allocation and access equipment.

5. Cancellations & Postponements

5.1 – If a project is cancelled after a deposit has been paid, NSJ may retain a reasonable amount to cover costs already incurred, including:

- Materials ordered
- Scaffold bookings
- Labour scheduling
- Administrative costs

5.2 – Any unused portion of the deposit will be refunded.

5.3 – Cancellations within 14 days of the agreed start date may result in additional charges where labour or access costs cannot be recovered.

5.4 – Postponements due to weather will be rescheduled without penalty.

6. Access Requirements

6.1 The client must provide safe and unobstructed access.

6.2 The Client shall ensure the work area is clear of furniture or debris and provide access to 240v power and a clean water supply at no cost to NSJ.

6.3 NSJ reserves the right to suspend works where access is unsafe or non-compliant with health and safety regulations.

6.4 If works are delayed or aborted due to site unreadiness, restricted access, or lack of utilities, NSJ reserves the right to apply an "Aborted Visit" charge of £150.00 or 50% of the daily rate (whichever is greater).

6.5 Where scaffold or specialist access is required, this will be arranged as specified in the quote.



7. Payment Terms

7.1 Deposits and interim payments are payable within 5 business days of invoice. Balances are due within 7 days of completion unless otherwise agreed in writing.

7.2 Payment is preferred via bank transfer.

7.3 For commercial clients, NSJ reserves the right to charge interest and debt recovery costs on overdue accounts in accordance with the Late Payment of Commercial Debts (Interest) Act 1998.

7.4 For consumer clients, statutory interest of 3% above the Bank of England base rate may be applied where payment is unreasonably withheld.

7.5 NSJ reserves the right to suspend or cease works on any project where any payment remains unpaid beyond the due date.

8. Materials & Workmanship

8.1 NSJ uses appropriate materials and works to professional standards suitable for the application.

8.2 Guarantees, where offered, apply only to workmanship and materials supplied by NSJ and do not extend to underlying structural movement or defects outside our control.

9. Weather & Site Conditions

9.1 External works are weather dependent.

9.2 NSJ reserves the right to reschedule where conditions would compromise quality or safety.

10. Photography & Marketing

10.1 NSJ may take photographs for record keeping and marketing. Images will focus on the works and will not intentionally identify individuals.

10.2 Clients may opt out by notifying NSJ before work commences.



11. Limitation of Liability

11.1 Nothing in these terms excludes or limits liability for death or personal injury caused by negligence, fraud, or any liability that cannot lawfully be excluded.

11.2 Subject to the above, NSJ's total liability arising from the works shall not exceed the total contract value.

11.3 NSJ shall not be liable for:

- Indirect or consequential loss including, but not limited to, loss of profit, loss of rent, business interruption or reputational loss.
- Loss arising from concealed defects
- Movement or defects outside the quoted scope
- Pre-existing structural issues

11.4 The Client must notify NSJ of any concealed services (cables, pipes, or conduits) in the work area. NSJ accepts no liability for damage to concealed services not clearly identified in writing prior to commencement.

11.5 NSJ is not liable for the failure of new materials where such failure is caused by the deterioration of the underlying original substrate or pre-existing structural movement.

12. Acceptance

12.1 Acceptance of a quotation by email, message, signed document or payment of deposit confirms agreement to these Terms & Conditions.

13. Governing Law

13.1 These terms are governed by the laws of England and Wales.