



Northern Seal & Joint Inspection Service Terms & Conditions Page 1 of 3

These terms apply to all inspection services provided by Northern Seal & Joint ("NSJ").

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1. Definitions

"Inspection" means a Tier 1, Tier 2 or Tier 3 inspection service as agreed in writing.

"Client" means the individual, company or managing agent instructing NSJ.

"Works" means any remedial works separately quoted following inspection.

2. Scope of Inspection

2.1 Inspections are limited strictly to visible elements relating to:

- Sealant (internal and external)
- Window and door gaskets (where accessible and visible)
- Frame to masonry junctions
- Cement and lime mortar joints
- Masonry defects relating to water ingress
- Suitability for breathable water repellent treatments

2.2 NSJ does not provide

- Structural engineering advice
- Roofing assessments
- Glazing unit failure diagnosis
- Cavity tray investigation
- Damp or condensation surveys
- Thermal imaging
- Intrusive opening up works
- Removal of trims, glazing beads or finishes unless separately agreed

2.3 If an issue appears to fall outside NSJ's service scope, NSJ will advise accordingly.

3. Nature of Inspection

3.1 Inspections are visual and non-invasive unless expressly agreed otherwise in writing.

3.2 Findings are based on visible conditions at the time of attendance.

3.3 Concealed defects, intermittent water ingress, hidden construction details or defects behind finishes may not be identifiable without intrusive investigation.

3.4 An inspection does not constitute a warranty that all defects have been identified.

3.5 Water ingress can be intermittent. The inspection identifies defects visible at the time of attendance.

A visual inspection may not identify every point of entry if the leak is caused by multiple or concealed factors.



4. Inspection Tiers

4.1 Tier 1 Leak Triage Visit

A visual attendance to determine whether the reported issue falls within NSJ scope.
Written reporting is not included unless agreed.

4.2 Tier 2 Diagnostic Inspection

Structured visual inspection with photographic record and written summary of findings.

4.3 Tier 3 Access Assisted or Multi Unit Inspection

Extended inspection where height, specialist access or multiple areas are involved.

The applicable tier and fee will be agreed prior to attendance.

5. Access & Client Responsibilities

5.1 The Client is responsible for ensuring safe, lawful and timely access to the property.

5.2 Where tenants are present, the Client is responsible for coordinating access or providing NSJ with the means to.

5.3 The Client must inform NSJ in advance of:

- Access restrictions
- Height requirements
- Parking limitations
- Site rules

5.4 If access is unavailable at the agreed appointment time, the inspection fee remains payable.

5.5 NSJ reserves the right to refuse unsafe access in accordance with health and safety legislation.

6. Access Equipment

6.1 Where scaffold, tower, MEWP or other specialist access is required, this must be arranged by the Client unless agreed otherwise.

6.2 All access equipment must comply with current UK health and safety regulations.

6.3 Additional costs for specialist access will be agreed in writing prior to attendance.



7. Fees & Payment

7.1 Inspection fees are payable in full and are separate from any subsequent remedial works.

7.2 NSJ reserves the right to withhold the release of the formal Inspection Report until the invoice has been paid in full.

7.3 Any discretionary credit offered against remedial works is valid for 60 days from the date of the inspection report.

8. Quotations Following Inspection

8.1 Any quotation issued following inspection relates solely to the scope described within that quotation.

8.2 Additional defects discovered during remedial works may require variation and additional cost.

9. Limitation of Liability

9.1 Nothing in these terms excludes or limits liability for death or personal injury caused by negligence, fraud or any matter that cannot lawfully be excluded.

9.2 Subject to clause 9.1, NSJ's total liability arising from inspection services shall not exceed the inspection fee paid.

9.3 NSJ shall not be liable for:

- Loss arising from concealed defects
- Indirect or consequential loss including, but not limited to, loss of profit, loss of rent, business interruption or reputational loss.
- Loss resulting from matters outside the agreed inspection scope
- Defects that were not reasonably visible at the time of inspection

10. Cancellation

10.1 Appointments cancelled with less than 24 hours' notice will be invoiced at the full inspection rate to cover lost scheduling, administration, and travel costs.

11. Governing Law

These terms are governed by the laws of England and Wales.

